

Notice to all Loss of Use Portal Users

# New Loss of Use Coverage Lookup Tool

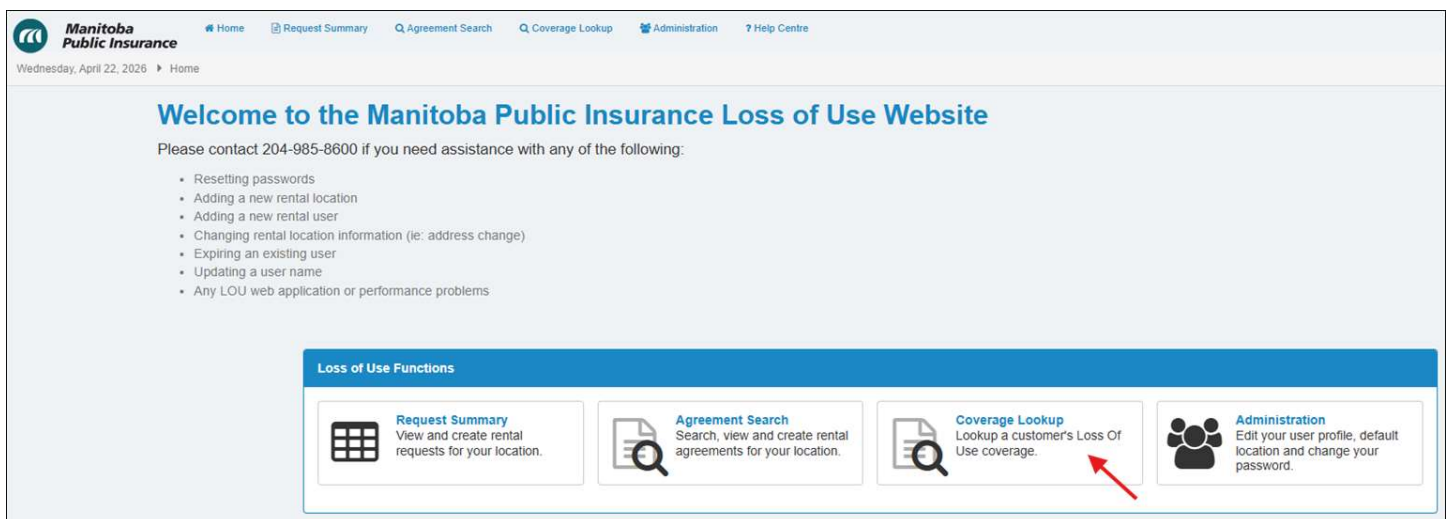
Date published: April 28, 2026

To support a more efficient and informed Loss of Use (LOU) rental process, MPI is introducing a Loss of Use Coverage Lookup tool within the Loss of Use Web Portal.

This enhancement is designed to support rental vehicle providers by providing them with the ability to determine a customer's vehicle details and confirm if they have LOU coverage without having to submit a request through the portal. By confirming coverage and reviewing the customer's vehicle make and model, rental vehicle providers can more confidently match customers with an appropriately sized rental vehicle without requiring a the customer's licence plate.

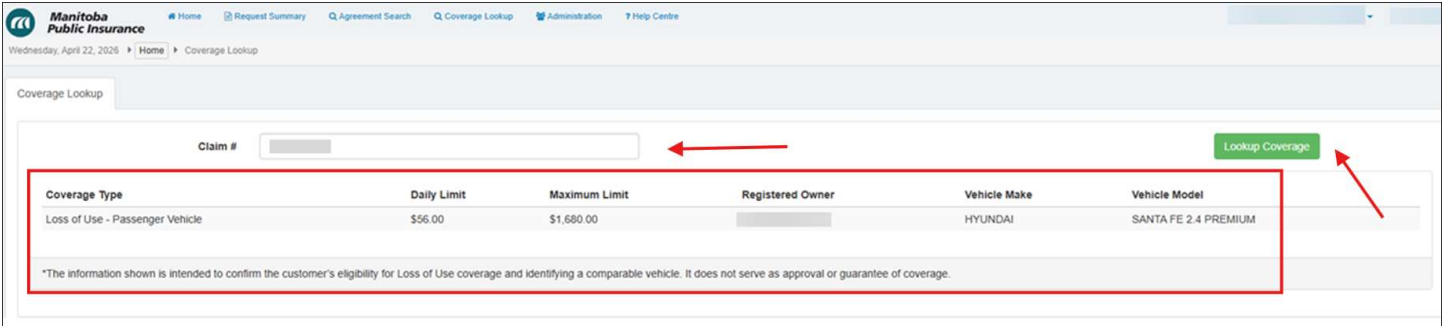
The new details displayed confirm eligibility and identify a comparable rental vehicle but should not be interpreted as authorization or a guarantee of coverage. All rental requests remain subject to existing review and approval requirements.

The tool is identified as "Coverage Lookup" on the Manitoba Public Insurance Loss of Use Website.



The screenshot shows the Manitoba Public Insurance Loss of Use Website interface. At the top, there is a navigation bar with links for Home, Request Summary, Agreement Search, Coverage Lookup, Administration, and Help Centre. Below the navigation bar, a welcome message reads "Welcome to the Manitoba Public Insurance Loss of Use Website" and provides contact information (204-985-8600) for assistance with various tasks. A list of tasks includes: Resetting passwords, Adding a new rental location, Adding a new rental user, Changing rental location information (ie: address change), Expiring an existing user, Updating a user name, and Any LOU web application or performance problems. Below this list, a section titled "Loss of Use Functions" contains four tiles: "Request Summary" (View and create rental requests for your location), "Agreement Search" (Search, view and create rental agreements for your location), "Coverage Lookup" (Lookup a customer's Loss Of Use coverage), and "Administration" (Edit your user profile, default location and change your password). A red arrow points to the "Coverage Lookup" tile.

When searching with a valid claim, the tool will display select policy information including coverage limits and registered vehicle details to assist with confirming eligibility and vehicle selection.



Manitoba Public Insurance  
Wednesday, April 22, 2026  
Home > Coverage Lookup

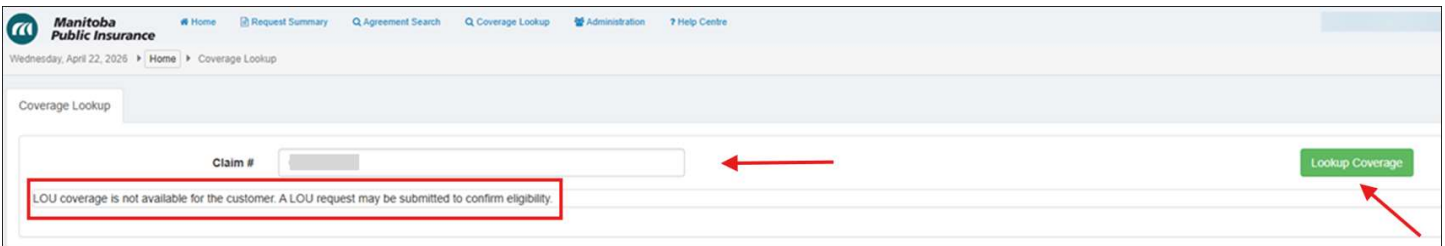
Claim #

[Lookup Coverage](#)

Coverage Type	Daily Limit	Maximum Limit	Registered Owner	Vehicle Make	Vehicle Model
Loss of Use - Passenger Vehicle	\$56.00	\$1,680.00	<input type="text"/>	HYUNDAI	SANTA FE 2.4 PREMIUM

\*The information shown is intended to confirm the customer's eligibility for Loss of Use coverage and identifying a comparable vehicle. It does not serve as approval or guarantee of coverage.

Please note that this tool identifies LOU coverage only. In situations where a customer qualifies for a rental due to circumstances such as liability or theft, but does not carry LOU coverage, the lookup will indicate that no coverage is present. These scenarios are not currently supported but are being explored as part of a future enhancement.



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Claim #

[Lookup Coverage](#)

LOU coverage is not available for the customer. A LOU request may be submitted to confirm eligibility.